

**From:** [Hayes, Mark](#)  
**To:** [Ison, Dawn](#)  
**Cc:** [Webster, Susan](#); [Petersen, Chris](#); [Delgado, Eric](#)  
**Subject:** RE: Water loss in West, TX  
**Date:** Wednesday, April 24, 2013 12:39:01 PM

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Thanks Dawn

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**From:** Ison, Dawn  
**Sent:** Wednesday, April 24, 2013 10:19 AM  
**To:** Hayes, Mark  
**Cc:** Webster, Susan; Petersen, Chris; Delgado, Eric  
**Subject:** FW: Water loss in West, TX

Hey Mark,

Thought I would pass on some drinking water information we received about West, TX. We figured there would be quite a few line breaks in the immediate area and that lack of water would continue in areas for awhile. The news report says the Boil Water is in place for the entire town.

If you have any questions, need anything from us, or have any updates on DW-WW let us know.

Thanks,

Dawn Ison  
Environmental Scientist

U.S. EPA Region 6  
214-665-2162 (office)  
972-974-2075 (cell)

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**From:** Mike Howe [<mailto:mikehowe@austin.rr.com>]  
**Sent:** Wednesday, April 24, 2013 11:50 AM  
**To:** Kevin Morley  
**Cc:** Whitler, John  
**Subject:** Re: Water loss in West, TX

According to our information, the Southern portion of the town has good service and pressure. The approximately five blocks on the north are damaged (zone 1 and zone 2) but have been valved off from the rest of the system, or valves are being repaired.

The City of Waco sent operators in over the past week and as of today, a State Public Works Resource Team is being sent in to effect long term repairs.

I don't know if a boil water notice is for the whole town. It may be for the whole town as a precaution until they are sure they have isolated the damaged area from the rest of the system. I have been attempting updates since Monday but with little response.

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On 4/24/2013 10:32 AM, Kevin Morley wrote:

## **West working to get utility services back online**

**By KIRSTEN CROW [kcrow@wacotrib.com](mailto:kcrow@wacotrib.com) | Posted: Tuesday, April 23, 2013 4:01 pm**

City of West officials are working to restore utility services for residents living in 350 homes in the affected area.

Most of those who have been allowed to return to their homes located in areas known as Zone 1 and Zone 2 are not living in their homes because of a lack of running water, said Mayor Pro Tem Steve Vanek.

It is believed that the concussion of Wednesday's explosion at the West Fertilizer Co. damaged the infrastructure of underground pipes, Vanek said.

Though it could be as long as three weeks before water service is returned to those areas, Vanek said city officials are hopeful it will be back online sooner.

A boil water notice remains in effect for the entire city, he added.

It was not known Tuesday how many of the homes in the affected zones would be considered habitable after water was restored, Vanek said.

Those in Zone 3, the most affected area closest to the fertilizer plant, have not been permitted to return to their homes because of safety concerns, he said.

Inspectors and engineers are currently evaluating the integrity of the structures, he said.

City crews are also sweeping the streets of debris, Vanek added.

He stressed that there is a heavy law enforcement presence in the zones, saying the area was secure and asking residents to trust their valuables are being watched and kept safe.

A town hall meeting is scheduled for 6 p.m. Tuesday at the Knights of Columbus Hall to address the concerns of residents.

"Our top priority, right now, is for the safety and security of the citizens and emergency personnel for the city of West," Vanek said.

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